



REFUND POLICY

Refunds will be made on the return of unopened and/or unused merchandise within 60 days of purchase when accompanied by the original sales receipt. Refunded tender will be the same as the original purchase (cash or credit card). Defective goods will be replaced or refunded.

Refunds for service failures on delivery of envelopes and/or parcels via Fedex and/or USP are subject to the terms and conditions of each individual carrier. Weather related delays, acts of nature, aircraft delays, incorrect or incomplete address or phone information, and any condition beyond the carriers control which may cause or may contribute to a delay, are not refundable. Final determination of a refund for service failure is ultimately determined by the specific carrier. Terms and conditions for refunds for lost or damaged items shipped via Fedex, UPS, or DHL are detailed on the back of the Parcel Shipping Order.

We do not offer refunds on any of the USPS services that we offer.

We do not offer refunds on cancellation of prepaid Mail Box Rentals, as per the terms and conditions stated in the Mail Box Agreement.

A copy of this *Refund Policy* is available by request at:
info@LexPackandShip.com

DROP OFF'S – FEDEX, UPS, & DHL

As a courtesy to our customers, we will gladly accept prepaid envelopes or packages for Fedex, UPS & DHL at no charge. We don't accept any liability for lose, damage, or delay of these packages. We don't accept illegal or hazardous materials of any kind. We do not provide receipts for these packages and suggest that you retain a copy of the shipping tracking number.

